

**Mike (Michele Amenta) Mike with the mic**

Italian Tour Leader speaking english, french and spanish

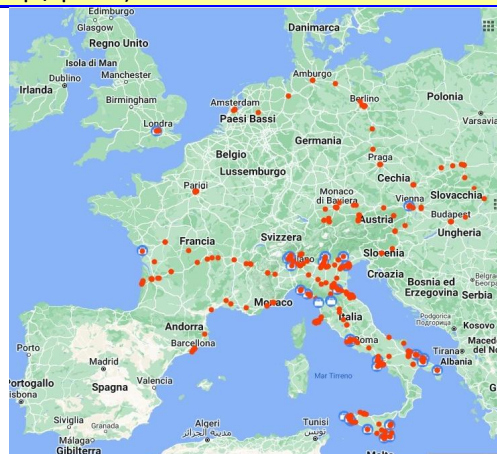
Technical Manager for Travel Agency & Tour Operators



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www.amentamichele.it -  micheleamenta@gmail.com**- Tour leader** (Group travel by coach + ship / plane)**in 2022**

May 08-15	(FRE) Venice and Veneto
May 18-25	(FRE) Tuscany and 5 Terre
May 28 -June 05	(ITA) Authentic Sicily + Egadi islands
June 09-18	(USA) Wien - Oberammergau - Munich
June 26 -July 03	(ITA) Authentic Sicily
July 09-16	(ITA) Bordeaux and the Atlantic coast
July 17-24	(ITA) Authentic Sicily
Aug.07 -Sept.04	(AUS) Grand Tour Europe
September 11-18	(FRE) Northern Italy Lakes
September 19-23	(FRE) Apulia
September 26-30	(FRE) Northern Italy Lakes
October 01-05	(AUS) Venice - Florence - Rome
October 07-15	(FRE) Naples - Capri - Amalfi - Apulia



- Netherlands (twice)	Boscolo Tour	by bus & airplane - 8 days
- Normandy and Brittany	Boscolo Tour	by bus & airplane - 9 days
- Amsterdam, Flanders and Rhine	Boscolo Tour	by bus & airplane - 9 days
- Sardinia (twice)	Boscolo Tour	by bus & ship/plane - 8 days
- Sicily - Classic Tour (4 times)	Boscolo Tour	by bus & ship/plane - 8 days
- Authentic Sicily (3 times)	Boscolo Tour	by bus & ship/plane - 8 days
- Aeolian islands	Boscolo Tour	by bus & ship/plane - 7 days
- Cinque Terre & Tuscany	Boscolo Tour (for french)	by bus - 6 days
- Milan, Venice and Lakes	Plus Belle l'Europe (french T.O.)	airplane & bus - 8 days

- Daily excursions from Florence to Tuscany and Liguria	Ciao Florence CAF Tour & Travel My Tour	Tour Leader in english, french, spanish and rarely in italian
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- Madrid and Andalusia	Pagliarini Viaggi	all bus - 10 days
- New Year's Eve in Paris	Pagliarini Viaggi	all bus - 7 days
- Paris and Loire's castles	Top Viaggi Srl	Bus + ship - 10 days
- Paris and London	Top Viaggi Srl	Bus + ship - 14 days
- Benelux (3 times)	Top Viaggi Srl	Bus + ship - 10 days
- Liguria and Côte d'Azur	Armando Galea Viaggi e Turismo	Train + bus - 9 days
- Rome and Assisi	Armando Galea Viaggi e Turismo	all bus - 8 days

Qualifications	Languages (passion and predisposition)	
- Master in "Business Economics and Management"	- English:	Excellent / Fluent
- Qualified " Technical Manager of Travel Agency "	- French:	Excellent / Fluent
- Qualified " Tour Leader " (authorized by Italian law)	- Spanish:	Excellent / Fluent
- Qualified " Tourist Services Operator "	- Romanian:	good enough
- Technical Diploma for Surveyors	- Russian and German:	Basic not good enough

Level of computer knowledge: **Programmer / Webmaster**Excellent knowledge of Microsoft **Office** programs (Word, Excel, Front Page, Access), and programming languages **Html and Asp**, I have created websites with e-commerce (payment by credit card or bank transfer)

- Excellent managerial and organizational skills
- Predisposition to "problem solving" and teamwork
- Availability for business trips both in Italy and abroad
- **EXPORT MANAGER:** training course (Shipping, International Contracts and Customs Regulations)

In summary:

- I started working in tourist villages as an entertainer and sports instructor,
- after a **two-year course** I worked as a **Tour Leader/Guide of Sicily** for french tourists
- **Tour Leader** for italian groups, traveling by bus, train, ship and plane in Europe,
- then "**Tour Organizer in Travel Agency**", and I got the qualification as
- **Technical Director** for Travel Agencies and Tour Operators in 1989
- **Contract Manager** and Sales Manager for Tour Operators specialized in groups of students and adults
- **Owner and Director** of Travel Agency in Rimini and **Tour Operator** in Bucharest (Romania)
- For work reasons I **lived in Oxford** (GB), **Paris** (F) and **Bucharest** (RO)
- **Tour Leader** on multilanguage tours of Tuscany and Liguria, in english, spanish, french and italian

other experiences in tourism

- **Sports instructor** (Valtur Brucoli - Villaggio Capo Alaua) (3 seasons)
- **Entertainer** (Hotel Club Zagarella) and **Chief Entertainers** (La Perla Jonica)
- **Tourist Guide and Tour Leader** of Sicily in French (Aerotourisme) (3 seasons)
- **Travel Agent** (3 years)
 - Sale at the travel desk for individuals and "ad hoc" travel arrangements (Cagidemetrio Ancona and Incontri Europei Macerata, Travel Agency)
- **Contract Manager** (7 years)
 - For Tour Operators specialized in group travel for adults and students (based in Rimini and in the Republic of San Marino)
- **Tour Organizer** (Arrow Jet – In Tours Rimini) (4 years)
 - Organization of **trips to sea and thermal rest holidays** for adult/3rd age groups (Municipalities and Associations)
- **Manager and Organizer in the sectors**
 - **Tourism**: Purchase and sale of tourist packages
 - **Shopping Tour for Russians**: (wholesale: Clothing, Footwear, Leather, Machinery and Equipment)
- **Owner of Travel Agency-Tour Operator** (5 years)
 - **Rimini** : Ponte Tiberio Viaggi
 - **Bucharest** : Marco Polo – Incoming Tour Operator e corrispondent for Romania

- I traveled a lot for work and I know well:

- Italy (all) - Spain (all) - France (all) - Austria (all) - Romania (all)
- London - Oxford - Amsterdam - Brussels - Munich - Berlin - Budapest - Bucharest and Prague.

my experiences in other areas

- **Teacher** in private lessons for the use of the Personal Computer, Internet and Social Network (MS Office - Windows - Internet - email - Video Conference - Facebook - Google - Excel ...)
- **Expert Consultant** lessons for students of the 4th and 5th year (Istituto Tecnico Alberghiero) in Hotel Marketing and Tourism Marketing
- **Interpreter** at fairs and events (Best Union Rimini) in English - French and Spanish
- from 2009 to 2015 **owner** of a company specialized in the **organization** of Conferences, Seminars and Professional Training Courses in technical and administrative sector, in collaboration with National Training Institutions and Professional Associations throughout Italy

I authorize the processing of personal data, including sensitive data, in accordance with the law in force, **only for professional purposes**

my curriculum vitae translated into other languages



Autobiografia

Social Networks

Photos